



BlackBerry O.S. 6 Update for BlackBerry Bold 9700 & BlackBerry Curve 3G on Mobicility

Two ways to update:

1. Using your computer and the BlackBerry® software update web site
2. Using your computer and the BlackBerry® Desktop Software

Heads up:

- The update can take up to an hour or more depending on the type of update and the amount of data.
- Regularly creating and saving a backup file on your computer, especially before you update any software, is recommended
- You can track your update progress for each update method, but once you initiate the update process it must be completed

1 - Update via the BlackBerry® software web site

Heads up:

- You can't use this option if you use your handset with a BlackBerry® Enterprise Server (BES).

Step-by-step:

1. From your computer, go to: <http://na.blackberry.com/update>
2. Connect your BlackBerry® Smartphone to your computer using a USB cable.

Heads up: the first time you visit this site the BlackBerry® Application Loader will be downloaded to your computer

3. Click 'Check for Updates'. Enter password if required. NOTE: If you do not see the 'Click for Updates' button, you may need to change your browser settings or agree to run ActiveX.

4. The most recent update available will be presented. Can choose to View other versions, Get Update (recommended), or update later (which equals to cancel).

5. Data Backup – When “yes” selected - the device settings, data & applications are saved & restored when update completed

6. Email notifications - Complete the information on the screen to sign up or turn down email notifications for new software.

7. Click 'Install Update'.

8. Watch Progress

9. Click 'Close'. You're done.

#2 - Update via the BlackBerry® Desktop Software

Heads up:

- To use this option you have to install the BlackBerry® Desktop Software on your computer. It may have been included in your Smartphone box or you can download it from: <http://na.blackberry.com/eng/services/desktop/>

Step-by-step:

If BlackBerry® Desktop Software not installed on your computer

1. Download the software from: <http://na.blackberry.com/eng/services/desktop/>
2. Double-click the software setup file on your computer.
3. Follow the setup instructions.

If BlackBerry® Desktop Software installed

5. Now connect your BlackBerry® Smartphone to your computer.

6. Open the BlackBerry® Desktop Software.

7. You will be notified if an update for your device exists or Menu – Device – Update my device

8. Follow the update instructions as per Step 4 in option # 1 “Update from the BlackBerry® software web site”.